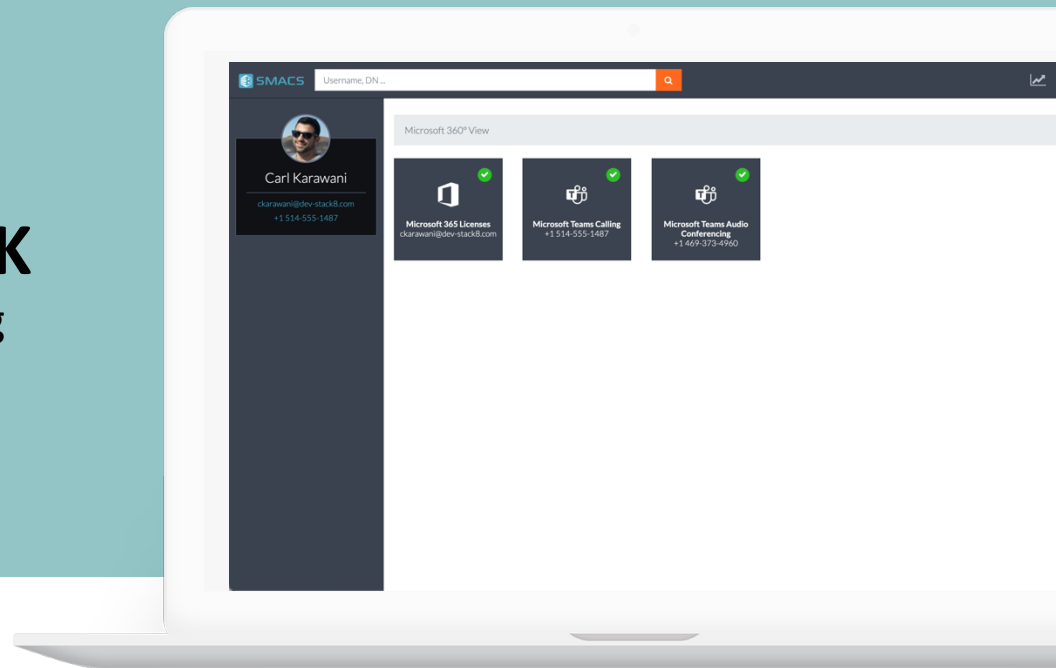




# EMPOWER YOUR HELPDESK

with SMACS Provisioning  
for Microsoft Teams  
Calling Services



With SMACS you can offload day-to-day provisioning tasks to your helpdesk without ever having to worry about complicated templates or compromising admin security. You can also extend SMACS any way you want with easy-to-use APIs and ITSM integrations.

SMACS can be fully configured for **Direct Routing in Microsoft Teams**. Managing phones, voicemails, dial plans and policies with **no PowerShell required**.

No BS. No surprises. No hassle.

## KEY BENEFITS

### Manage Your Tech

Onboarding and offboarding is easy with SMACS. You can manage all the MACDs and DIDs for your entire workforce with a simple click of the mouse.

### Automate Your Tasks

With SMACS workflow automation you can setup provisioning and device modifications without ever needing manual intervention.

Microsoft 360° View / Microsoft Teams Calling

### Teams Calling Settings

Hosted Voicemail ☒

\* Voice Routing Policy: Quebec


\* Emergency Calling Policy: Stack8 Emergency Policy



\* Emergency Call Routing Policy: 933

\* Dial Plan: Canada

\* E.164 Number: +15145551487

Extension: 487







**Microsoft 365 Licenses**  
ckarawani@dev-stack8.com



**Microsoft Teams Calling**  
+1 514-555-1487



**Microsoft Teams Audio Conferencing**  
+1 469-373-4960

## SAY GOODBYE TO POWERSHELL & COMPLEX TEMPLATES

With a few clicks, your helpdesk can license a user, assign an available phone number, and assign the correct policies – like emergency calling – without having to learn PowerShell scripts or work with complex templates. There's also no need to access the MS Teams Admin Center, eliminating potential setup errors to your UC infrastructure.

## MASTER FEATURE LIST FOR MICROSOFT CALLING SERVICES

### MANAGE

- Live and Interactive 360 View
- 1-Click Provisioning with No Template Required
- 365 License Management
- Dial Plan Management
- Policy Management (ex. Emergency Policies)
- Voicemail Management
- Comprehensive Audits

### AUTOMATE

- Zero-touch Provisioning
- Automation Jobs based on Filters to your Azure Active Directory
- Bulk Provisioning
- ServiceNow Automation
- RESTful APIs