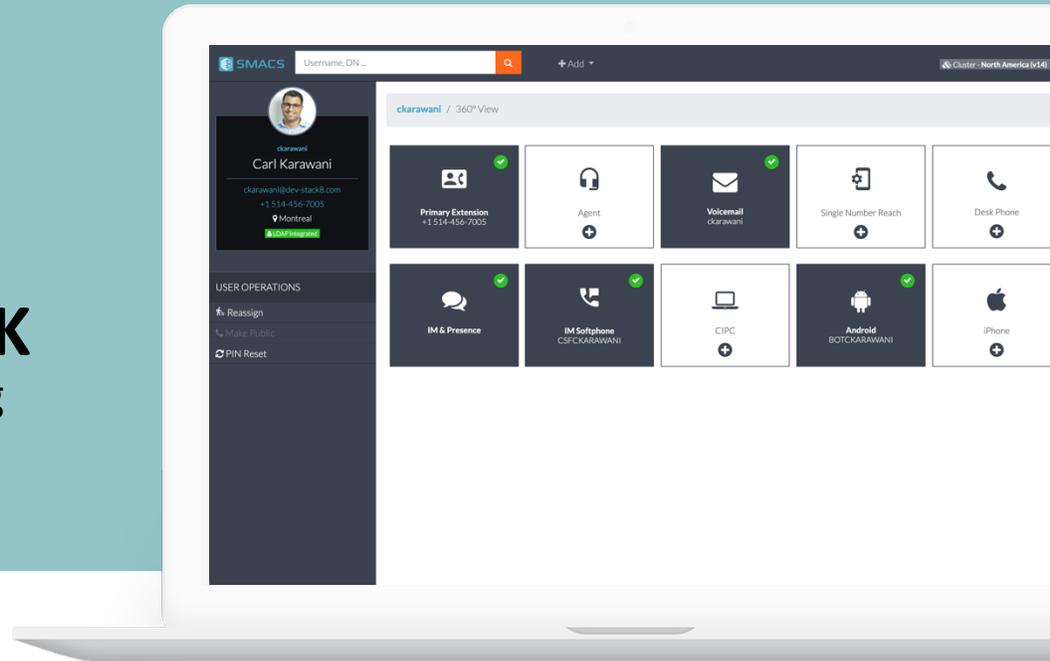




EMPOWER YOUR HELPDESK with SMACS Provisioning for Cisco UC



With SMACS you can offload day-to-day provisioning tasks to your helpdesk without ever having to worry about complex templates or compromising admin security. You can also extend SMACS any way you want with easy-to-use APIs and ITSM integrations.

SMACS can be fully configured for **Cisco Unified Communications** – Managing phones, voicemails, dial plans and agents.

No BS. No surprises. No hassle.

KEY BENEFITS

Manage Your Tech

Onboarding and offboarding is easy with SMACS. You can manage all the MACDs and DIDs for your entire workforce with a simple click of the mouse.

Automate Your Tasks

With SMACS workflow automation you can setup provisioning and device modifications without ever needing manual intervention.

Control Your Workplace

SMACS provides the big picture with comprehensive analytics and reporting so you can make informed decisions about user and device usage.

Group Name - Chicago Group - Users (312-772-XXXX)

Chicago Group - Users (312-772-XXXX)

Show inactive
 Show recently deleted
 Show unavailable

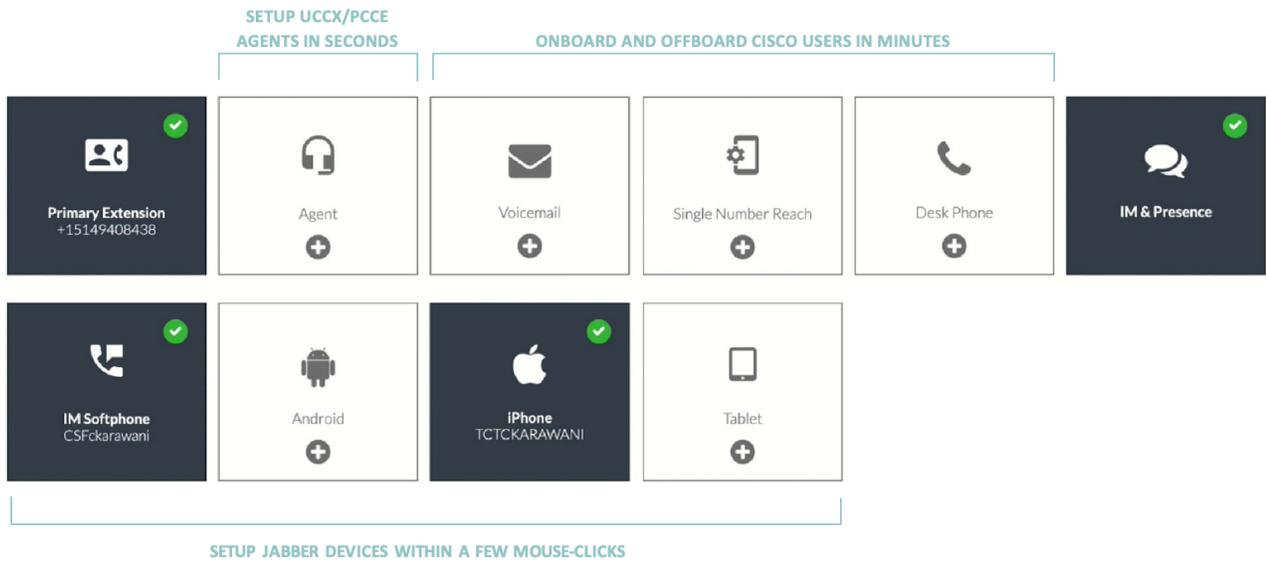
Available Extensions

DN Ex: 230, 12*, *12

Showing 50 of 171

6000	6001	6002	6003
6004	6005	6006	6007
6008	6009	6010	6011
6012	6013	6014	6015
6016	6017	6018	6019
6020	6030	6031	6032
6033	6034	6035	6036
6037	6038	6039	6040
6041	6042	6043	6044
6045	6046	6047	6048
6049	6070	6071	6072





MASTER FEATURE LIST FOR CISCO UC

MANAGE

- Live and Interactive 360 View
- 1-Click Provisioning with No Template Required
- Dial Plan Management
- Agent Provisioning & Skilling
- Voicemail Management and Pin Resets
- Phone Model Swap
- Drag n' Drop Phone Editor
- Profile Reassignments
- Misconfiguration Feedback
- UnifiedFX Remote Control
- Comprehensive Audits
- Role Based Access Control
- Single Sign-On (SSO)

CONTROL

- Reports Designer
- Device Utilization with Registration Status
- Dial Plan Inventory of Extensions and DIDs
- Global LDAP/AD Directory Reports
- License Optimizations

AUTOMATE

- Zero-touch Provisioning and Deprovisioning
- Automation Jobs based on LDAP Filters
- Bulk Provisioning
- ServiceNow Automation
- RESTful APIs

INTEGRATE

- Cisco Call Manager (CUCM)
- Cisco Unity Connection (CUC)
- Cisco IM & Presence
- Cisco UCCX
- Cisco PCCE

SELF-SERVE

- Deskphone Self-Provisioning
- Drag & Drop Phone Editor (Speed Dials/BLFs)
- Call Forwarding
- Pin Reset for Voicemail
- Pin Reset for Extension Mobility
- Single Number Reach