



Stack8
UNIFIED COMMUNICATIONS SOLUTIONS

PROFESSIONAL & MANAGED SERVICES

Unified Communications Professional Services

A comprehensive suite of UC services with expertise in Cisco, 8x8, Microsoft, and more—all to help you achieve your immediate business goals.



Solving the Inherent Complexity of Unified Communications

The complexity of today's modern UC environment is matched only by its importance—which now represents the totality of your communications practices, processes, connectivity, and even continuity.

Therefore, the magnitude of what your UC represents should be addressed by true professionals in the industry, ensuring that every aspect of your infrastructure is configured properly as it pertains to feature / function, and also takes into consideration how, when, where, and for what reasons you connect to everyone within your business.



Why Unified Communications Professional Services

Stack8's Professional Services team can successfully address the technical aspects of your UC environment and can also impart the best practices of global enterprise companies.

Our customers rely on us to architect business-transforming environments that enable them to connect seamlessly worldwide. From identifying goals, to the careful consideration of tool sets, the proper mapping and creation of new business enhancing processes, and more—and how it will ultimately and positively impact brand.





Where Success Really Begins

It all starts with Stack8's collaborative approach: capturing your exact requirements and business goals to create the perfect Unified Communications (UC) environment.

Once a plan is in place, we work with you to choose the best solution for your needs. And as experts in all major UC platforms and tools, regardless of what brand you choose, we have the ability to configure it exactly to your specifications and to the highest of standards.



Where Expertise Means Everything

Our highly qualified, unique team is composed of specialized UC engineers who possess extensive knowledge of design and architecture from a technical standpoint, along with practical and proven hands-on experience in troubleshooting and deploying leading technology.

Best of all, every member who will work on your UC project is part of the Stack8 team—absolutely no outsourcing, ever. More so, our philosophy—rooted in our culture of people-first combined with our in-depth expertise—ensures that our team members remain in solidarity with you, your mission, and your values. This translates to eliminating downtime and service disruptions, all while ensuring that IT meets its mandate of adhering to schedules, project deliverables, and overall business commitments every time.



A Suite of UC Services to Meet Your Every Need

No matter what your UC goal or your challenge, we are here to help you succeed.

- Architecture & Design Consulting
- Contact Center Design & Development
- Cisco - Microsoft Integration
- Cisco Meeting Server (CMS) Configuration
- Cisco Call Manager / SME Design & Configuration
- Click-to-Dial Integration
- Dial Plan Architecture
- E-911 – Emergency Responder
- Endpoint Integration
- Cisco Expressway Configuration
- Jabber Deployment
- Quality-of-Service (QoS) Assessment for Voice
- SIP Trunk Configuration
- UC Infrastructure Upgrades
- UC Video Configuration & Enablement
- Business Continuity Planning & Configuration
- Webex Hybrid Services Deployment