



# Stack8

UNIFIED COMMUNICATIONS SOLUTIONS

HOSTED & CLOUD SERVICES

## Cloud Unified Communications

Experience the totality of Unified Communications (UC) combined with the endless possibilities and power that only a robust cloud UC infrastructure can deliver.



### Your Unified Communications Are Far More Than Just Connectivity

In today's always-on, ever-connected world of business, your team needs to be connected to each other, to partners and, most importantly, to customers.

However, this is often easier said than done. After all, with so many devices, so many personal preferences, and so many platforms and tools to choose from, selecting let alone implementing a ubiquitous Unified Communications solution can seem almost impossible. It's for this reason that Stack8 has created its Cloud-based Unified Communications Service—purpose-built to connect with a multitude of diverse business applications, all while enabling seamless collaboration from virtually anywhere, all in real time.



### Why Cloud Unified Communications

We are all about empowering people and businesses through holistic Unified Communications.

Stack8's cloud-based Unified Communications Service—built on your choice of Cisco, Microsoft, or 8x8 platforms all within a network of Tier 1 North America Data Centers—empowers everyone to easily navigate between communication channels and tools, all while experiencing advanced presence and routing capabilities to ensure always-on connectivity, regardless of process, preference, or place.

Furthermore, through our comprehensive single-tenant infrastructure, we can also help you extend your desired communications functionality across all business units. For instance, we can help you integrate everything from call center functionality to vastly streamlining your call handling, and even incorporating social channels—through all of



## It's Not About Features—It's About Business Productivity

Create the perfect environment for your team and your customers.



### *Analytics & Visibility*

Business Intelligence (BI) truly is key to everything from making the right daily decisions to ensuring your strategic vision comes to fruition. That is why we at Stack8 place such focus on analytics and visibility. We feel that the data provided to you is key to your success and ours.

Here are just a few of the analytics that we can provide to help drive your business:

- Identifying key trends across employees, teams, and customer behavior
- Creating customizable data from all communication channels in one easy to use tool
- Ensuring consistent call quality with integrated diagnostic reporting



### *Team Messaging*

We know that teams are highly diverse in their needs and communications habits. Stack8's Cloud-based Unified Communications Service enables the entirety of your team to connect and collaborate instantaneously—regardless of device type or location. And whether it's something as simple as sharing documents with an individual, sharing documents that sync to messaging apps—whatever your need, we can create the process and the connectivity.



### *Web Conferencing*

A lot has changed over the years—from the need to fly across the world, to the need to drive across town—now web conferencing can deliver the same in-person experience, reduce costs, and boost productivity. With our Web Conferencing tools you and your team can host meetings with limitless participants, all in HD, all with integrations across your existing communications channels.



### *Unified-Communications-as-a-Service (UCaaS)*

Stack8's Unified Communications-as-a-Service (UCaaS) delivers synchronized business communications technologies on a single cloud-based platform. In fact, our UCaaS leverages voice-over-internet-protocol (VoIP) and related internet protocol (IP) telephony technology to connect traditional business phone systems with instant messaging, video conferencing, and related web services. With that, our UCaaS enables you to improve collaboration across teams to enable quick deployment and adaptability, and to reduce total cost of ownership (TCO).



### *Ever-green Scalability*

Businesses evolve and so must your communications infrastructure. After all, what was adequate just a few years ago has no chance of keeping pace today. As an integral part of Stack8's Cloud-based Unified Communications Service, your infrastructure will always remain evergreen, meaning that it is continuously upgraded while remaining highly scalable to address your changing business requirements.



### *Simplified Management*

The last thing your organization needs is complexity. That is why our Cloud-based Unified Communications Service is simple to manage and fast to deploy. More so, you have full control over your entire unified communications system. You and your teams can customize personal interfaces and prioritize the tools you use most, all without IT assistance.



### *Increased ROI*

Stack8 can cut phone costs by 50% or more. Our communication systems eliminate the high operating costs and continued capital expenses of old technology. With the Stack8 Cloud-based Unified Communications Service, you get one vendor with one low monthly payment.



### *Seamless Integration*

Regardless of team members, everyone should be able to connect to who and what they want at anytime. With Stack8, from remote workers to the consummate corporate traveller, to the people sitting across from you—everyone can experience seamless access to phone services, conferencing capabilities, integrated mobile apps, analytics, and preferred Customer Relationship Management (CRM) tools—all with built-in time management bonuses like presence awareness and visual